

The Challenge – A large global client had over 50 trailers full of returns. With no available resources to manage inbound material they simply could not keep up with the volume.

The Solution – Delivery Net physically received the product into our facility and using a series of barcode scanners we captured the model and serial numbers; we also assessed the physical condition of the return. Each return was labelled for tracking, sorted, and staged as forward inventory. The data was inputted into the clients ERP system as well as the Delivery Net inventory management system.

The Result – The initial backlog was cleared within a few weeks and ongoing work ensures a 48 hour credit turnaround for customers.